

Serials Solutions[®]

360 Resource Manager On-Site Professional Consulting Service

Optimize workflow and e-resource management at your library

Our new consulting service is established to help you optimize your implementation of Serials Solutions[®] 360 Resource Manager e-resource management service to improve your workflow surrounding e-resources at your library. We will help you decide what data to track and how terms of use and other information should be presented to your patrons. And we will help you use 360 Resource Manager to improve communication among your staff.

We will assist you in analyzing your library's e-resource management workflow through every stage of the e-resource lifecycle – including discovery, evaluation, ordering, renewal, and cancellation – and develop a strategy for best leveraging the benefits of 360 Resource Manager.

Features of On-Site Professional Consulting

- Provides two days of interactive, hands-on sessions with your staff
- Focuses on analyzing e-resource management workflow and determining best methods for using 360 Resource Manager
- Analyzes policies and procedures and provides recommendations
- Reviews 360 Resource Manager components and customizations and provides recommendations for data access and management
- Reviews best practices for e-resource management
- Formulates guidelines for data entry at the library and provides preliminary data entry to test guidelines and make adjustments
- Reviews licenses and provides recommendations for displaying data in the License Manager and E-Journal Portal and 360 Link results sets
- Offers unique training for specialized staff who only need limited access to 360 Resource Manager
- Offers Train the Trainer sessions

Training materials that are provided include workflow chart, best practices, license template, copies of our documentation, and templates for documentation for local customization. In addition to workbooks for each participant, we also provide files on a CD-ROM so the library can customize the worksheet, template, and documentation.

Serials Solutions
501 North 34th Street
Suite 400
Seattle, WA 98103-8645
info@serialssolutions.com
866.SERIALS (Toll free)
866.737.4257 (Toll free)
206.545.9056
206.525.9066 (Fax)

Fee: \$1995 per day including expenses (two-day minimum)

FIND OUT MORE!

Contact your Serials Solutions sales representative or contact Leslie Lapham directly at 1.866.SERIALS x 1034