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## **IOP Publishing Partners with Serials Solutions to become KnowledgeWorks™ Certified**

**Seattle, WA – June 5, 2009** IOP Publishing, a not for profit publisher owned by the Institute of Physics, has announced that it has partnered with Serials Solutions to become KnowledgeWorks™ Certified. The KnowledgeWorks Certified program helps Serials Solutions maintain the highest quality bibliographic metadata for e-resources, eBooks, and more by ensuring that the Serials Solutions® KnowledgeWorks™ knowledgebase is populated with the highest quality data offered by content providers like IOP Publishing.

When publishers participate in the KnowledgeWorks certification program, librarians can trust that Serials Solutions and their providers are collaborating to maintain the highest quality bibliographic data.

“Librarians using IOP Publishing with Serials Solutions services can ensure that their users have access to their valued IOP resources,” says Laura Shaw, Customer Services Manager at IOP Publishing. “IOP Publishing will work diligently with Serials Solutions to provide the best possible data and resolve any data issues that may occur.”

Serials Solutions provides content partners and librarians with a dedicated Provider Relations Specialist who will help address and resolve inquiries about resources or data. Both content providers and librarians can trust that through the KnowledgeWorks Certified program, their users will receive the best experience accessing licensed content.

“Serials Solutions is extremely pleased to welcome IOP Publishing as a KnowledgeWorks Certified content provider,” says Sherrard Ewing, Serials Solutions Provider Relations Specialist. “We’ll work with IOP Publishing to make sure their data is presented to library patrons accurately and in the way that they intend.”

The relationship will ensure the highest quality bibliographic metadata available is delivered and greater collaboration will help librarians to quickly resolve any questions.

To find out more about Serials Solutions KnowledgeWorks and how this authoritative knowledgebase can help your library reduce overhead and provide greater patron satisfaction, email [certification@serialssolutions.com](mailto:certification@serialssolutions.com) or call 1-866-SERIALS.

### **About IOP Publishing**

IOP Publishing is a not for profit company wholly owned by the Institute of Physics and is one of the largest and most dynamic publishers of physics information in the world. Our publishing activity, which dates back to 1874, includes a wide range of journals, magazines and community websites. We partner more than a dozen international organizations and have a global network of offices located in Bristol, Philadelphia, Washington DC, Munich, St Petersburg, Moscow, Beijing and Tokyo. For more information, please visit our website <http://journals.iop.org>

### **About Serials Solutions**

Founded by a librarian for librarians in 2000, Serials Solutions is the global leader in E-Resource Access and Management Services (ERAMS) that serves more than 2,000 libraries of all sizes and types. Serials Solutions® KnowledgeWorks, the authoritative e-resource knowledgebase, is the foundation for Serials Solutions® 360, the only complete and integrated e-resource access and management solution. Serials Solutions recently introduced the Summon™ unified discovery service, a revolutionary discovery tool that provides instant access to the full breadth of the library's collection through a single search.

Serials Solutions also is the exclusive source for Ulrichsweb.com™ and Ulrich's Serials Analysis System™ worldwide, and represents the AquaBrowser Library® unified discovery interface in the academic market in North America. The WebFeat® federated search service recently acquired by ProQuest soon will be incorporated into the Serials Solutions family of access and discovery services.

Serials Solutions provides fast implementation, easy customization, and outstanding value to libraries throughout the world. For more information, please visit [www.serialssolutions.com](http://www.serialssolutions.com) or call 1-866-SERIALS. Serials Solutions is a business unit of ProQuest LLC.

### **About ProQuest LLC**

ProQuest creates specialized information resources and technologies that propel successful research and lifelong learning. A global leader in serving libraries of all types, ProQuest offers the culmination of experience from many respected brands, including CSA™, UMI®, Chadwyck-Healey™, SIRS®, and eLibrary®. With Serials Solutions®, Ulrich's™, RefWorks®, COS™, and Dialog® brands now in the ProQuest family, the company continues to build on its legacy of responsive people in partnership with librarians.

ProQuest consistently seeks new ways to support researchers and quality research. More than a content provider or aggregator, ProQuest is an information partner, creating indispensable research solutions that connect people and information. Through innovative, user-centered technology, ProQuest offers a depth and breadth of global content that includes historical newspapers, dissertations, and uniquely relevant resources for researchers of any age and sophistication—including content not likely to be digitized by others. Inspired by its customers and end users, ProQuest is working toward a future that blends information accessibility with community to further enhance learning and encourage lifelong enrichment. For more information, visit [www.proquest.com](http://www.proquest.com) or the ProQuest parent company website, [www.cambridgeinformationgroup.com](http://www.cambridgeinformationgroup.com).

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