



Contact: Kathryn Speyer
Marketing Communications Specialist
Serials Solutions
kathryn.speyer@serialssolutions.com
(866) 737-4257 x 1074
Fax: (206) 525-9066

Serials Solutions® KnowledgeWorks Improves E-Resource Access and Management at Medical Libraries

New data and capabilities allow medical patrons greater access to the best available resources

Seattle, WA – May 6, 2009 Serials Solutions today announced a series of medical resource enhancements to Serials Solutions® KnowledgeWorks™, the authoritative e-resource knowledgebase that will improve e-resource access and management at medical libraries. These enhancements include the addition of over 1 million National Library of Medicine eBook MARC records and Medical Subject Heading (MeSH) data to KnowledgeWorks, as well as a new feature supporting the PubMed LinkOut service within the 360 Link OpenURL link resolver.

“Over the past few years, we’ve been gathering suggestions from medical librarians so that we can improve our services and better meet their needs,” says Nicole Pelsinsky, Serials Solutions Senior Product Manager for 360 MARC Updates, 360 Core and KnowledgeWorks. “With these new enhancements, we are able to provide more medical coverage and better serve our medical library clients and their patrons.”

The Serials Solutions KnowledgeWorks e-resource knowledgebase now includes 1.2 million National Library of Medicine eBook MARC records, which will be included as a part of the Serials Solutions 360 MARC Updates eBooks service. Serials Solutions has also started development to include MeSH data within KnowledgeWorks. MeSH data will be added as a “subject browse” option within the 360 Core A-to-Z list before the end of 2009.

Additionally, as an enhancement for the 360 Link OpenURL link resolver, Serials Solutions has begun to provide XML holdings data to PubMed LinkOut to enable libraries to connect patrons from PubMed citations to full-text anywhere in the library’s collection. This is a free service available to subscribers of 360 Link.

“Use of PubMed LinkOut in conjunction with our accurate knowledge of client holdings is something our medical clients have been asking for,” says Stephen DiStasio, Senior Product Manager at Serials Solutions. “It’s one of many steps we’re taking towards extending all of our solutions to serve specific library markets.”

For more information about these enhancements or for general inquiries, visit www.serialssolutions.com, email 360@serialssolutions.com or call 1-866-SERIALS (737-4257).

About Serials Solutions

Founded by a librarian for librarians in 2000, Serials Solutions is the global leader in E-Resource Access and Management Services (ERAMS) that serves more than 2,000 libraries of all sizes and types. Serials Solutions® KnowledgeWorks, the authoritative e-resource knowledgebase, is

the foundation for Serials Solutions® 360, the only complete and integrated e-resource access and management solution. Serials Solutions recently introduced the Summon™ unified discovery service, a revolutionary discovery tool that provides instant access to the full breadth of the library's collection through a single search.

Serials Solutions also is the exclusive source for Ulrichsweb.com™ and Ulrich's Serials Analysis System™ worldwide, and represents the AquaBrowser Library® unified discovery interface in the academic market in North America. The WebFeat® federated search service recently acquired by ProQuest soon will be incorporated into the Serials Solutions family of access and discovery services.

Serials Solutions provides fast implementation, easy customization, and outstanding value to libraries throughout the world. For more information, please visit www.serialssolutions.com or call 1-866-SERIALS. Serials Solutions is a business unit of ProQuest LLC.

About ProQuest LLC

ProQuest creates specialized information resources and technologies that propel successful research and lifelong learning. A global leader in serving libraries of all types, ProQuest offers the culmination of experience from many respected brands, including CSA™, UMI®, Chadwyck-Healey™, SIRS®, and eLibrary®. With Serials Solutions®, Ulrich's™, RefWorks®, COS™, and Dialog® brands now in the ProQuest family, the company continues to build on its legacy of responsive people in partnership with librarians.

ProQuest consistently seeks new ways to support researchers and quality research. More than a content provider or aggregator, ProQuest is an information partner, creating indispensable research solutions that connect people and information. Through innovative, user-centered technology, ProQuest offers a depth and breadth of global content that includes historical newspapers, dissertations, and uniquely relevant resources for researchers of any age and sophistication—including content not likely to be digitized by others. Inspired by its customers and end users, ProQuest is working toward a future that blends information accessibility with community to further enhance learning and encourage lifelong enrichment. For more information, visit www.proquest.com or the ProQuest parent company website, www.cambridgeinformationgroup.com.

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