

Serials Solutions announces enhancements benefitting all users

Column sorting, Online Community and Support Center enhancement details released

July 30 – We are excited to announce the following enhancements available for all Serials Solutions users:

- Column sorting is now available on the Client Center's Data Management Home page
- An online user community will be added to the Support Center, in August, to increase collaboration between users of our services
- You can opt-in to become notified of any service status announcements posted within the Support Center

Please continue to collaborate with us to improve our e-resource access and management services.

Column Sorting options on Data Management page

We have improved usability of the Data Management page by enabling sorting across the Database, Status, Provider and Collection columns. Simply click on one of the headings to sort that column.

SerialsSolutions 1-866-SERIALS (737-4257) Your Account | Support Center | Contact Us | Log Out 1307
Current Library: (Change)

Home > Data Management

Library Databases Create New Database Edit Status

Database	Code	Status	Titles	Provider	Collection
ABI/INFORM Archive	ABN	Subscribed	0	ProQuest	
ABI/INFORM Archive Complete	FAA	License Negotiation	129 of 133	ProQuest	
ABI/INFORM Complete	PAC	Archived	1 of 2881	ProQuest	
ABI/INFORM Datasite	PAD	Under Review	40 of 59	ProQuest	
ABI/INFORM Global	PAG	Trial	1956	ProQuest	
ABI/INFORM Research	PAR	Subscription Declined	1193	ProQuest	
ABI/INFORM Select	PAS	Subscribed	409	ProQuest	
ABI/INFORM Trade & Industry	PTI	License Negotiation	1133	ProQuest	
Academic Abstracts FullTEXT Ultra	EAU	Subscribed	405 of 430	EBSCOhost	
Academic Research Library	PRB	Subscribed	2708	ProQuest	
Academic Research Library & U.S. National Newspapers	PNV	Subscribed	0	ProQuest	
Academic Search Alumni Edition	EAD	Under Review	3379	EBSCOhost	
Academic Search Elite	EAS	Subscribed	2039	EBSCOhost	
Academic Search Premier	EAP	Subscribed	4749	EBSCOhost	
Academic Source Premier	ESP	Subscribed	4747	EBSCOhost	
Accounting & Tax Database	PAT	Subscribed	0 of 311	ProQuest	
Accounting & Tax with Standards	PSE	Archived	363	ProQuest	
Accounting and Tax Periodicals	ACW	Subscribed	0	ProQuest	
Advanced Placement Source	EPL	Subscribed	5731	EBSCOhost	

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Serials Solutions Online Community (coming in August!)

Building on our 2008 ALA Annual theme of "Working Together Works Better", we will implement a new way to connect Serials Solutions users - an online community. Wikipedia defines an online community as "a group of people who primarily interact via communication media, rather than face-to-face, for social, professional, educational, or other purposes." Accessed through the Support Center, our online community will provide you with a social network around each of the services that we offer – Serials Solutions 360 suite, Ulrich's Online services, WebFeat and KnowledgeWorks.

Through your participation in the community, you can collaborate with other users of our specific services, share best practices, exchange thoughts, and suggest innovative development ideas. Our online user community will feature:

- forums & discussion boards, private messaging, polls, tagging, personalization and user profiles
- peer-moderated discussion lists
- RSS feeds and email update capabilities
- a rewards recognition program for users who actively post content and interact with other members

The online community will also be integrated with the current issue tracking system available through the Support Center.

Support Center enhancement

We have launched a new page within the Support Center where we post system status updates, release notes, release overviews and other notable items regarding each service. Access to the page is located on the Support Center Home Page or can be accessed through at http://support.serialssolutions.com/cgi-bin/serialssolutions.cfg/php/enduser/std_adp.php?p_faqid=422. To be notified of any updates or a specific service, select the service and then click on the "Notify Me by Email if this Answer is Updated" button.

If you need further assistance in navigating the Support Center's four main sections (Support Home, Answers, Ask a Question, or My Stuff), finding documentation for your particular service, or learning how to ask a question through the Support Center, please take advantage of our Support Center tutorial: http://support.serialssolutions.com/cgi-bin/serialssolutions.cfg/php/enduser/std_adp.php?p_faqid=357.

Note that access to the Support Center is by your Client Center User ID (email address) and password, both are case sensitive. To access, or generate your password, simply go to <http://support.serialssolutions.com>.

As always, we are happy to assist you and answer your questions. Please use the Support Center's "Ask a Question" utility to request any assistance.